

Aramex South Africa (Pty) Ltd
1 Quark Crescent
Linbro Business Park
2090

22 December 2022

Limited Cargo Freighter Availability – Festive Period

Dear Valued Customer,

We would like to inform you that as of the 23rd of December 2022 until the 28th of December 2022, there will be limited flight availability on domestic cargo freighters. The last freighter will be operated on the morning of the 23rd of December 2022.

As an alternative we will be relying on domestic passenger flights to transport Overnight cargo between most of our branches. Unfortunately, during the festive period, we do face the possibility of cargo offloads by airlines, as they give priority to passenger luggage. However, in the event of such a situation we will be notifying all affected customers.

All routes between Johannesburg and the following branches, as well as connections, will be impacted by this change: Cape Town, Stellenbosch, George, Port Elizabeth, East London.

To meet the requirements of lodging cargo on time with airlines we will need to move up all collection cut off times in these areas to 14h00, as of the 23rd of December 2022. Regular collection cut off times will resume on the 3rd of January 2023.

Our Store-To-Door service, located in Pick 'n Pay, Checkers and FreshStop will also be impacted by the earlier collection times in these areas.

We apologise in advance for any inconvenience this may cause. Should you need further assistance or details kindly reach out to your Customer Relationship Manager immediately, or alternatively you can reach out to our live chat team on

www.aramex.co.za

Sincerely,



Hein Bruyns

Communication & Customer Experience Executive
Aramex South Africa (Pty) Ltd

1 Quark Crescent, Linbro Business Park, Sandton, Gauteng, 2065

PO Box 260584, Excom, 2023

Tel +27 11 457-3000 Fax +27 11 457-3126

www.aramex.co.za



Directors: Tyrone Shane Coote (CEO), George Van der Merwe (MD), Hussein Abuiktish, Dayandran Victor (FD), Nazlee Abrahams, Beverley Henry

Company Secretary: CIS Company Secretaries • Aramex South Africa (Pty) Ltd • Reg. No. 1998/011447/07 • VAT Reg. No. 4300179894

Prescribed Officers: Dennis Stephen Britz (Chief Compliance Officer)

Registered Address: 3 Henna Dolf West Richmond Park, Milnerton, Western Cape, 7441. Postal Address: 3 Henna Dolf West Richmond Park Milnerton, Western Cape, 7441