

Aramex South Africa (Pty) Ltd
1 Quark Crescent
Linbro Business Park
2090

20 February 2023

European Clearance Regulations Change

Dear Valued Customer,

We would like to take this opportunity to inform you of important changes to European Regulations, related to all non-document shipments entering the EU.

As of **1 March 2023**, the **European Union's Import Control System (ICS2)** for all goods entering the **EU** by air, will enforce new regulations that requires the collection specific data prior to the arrival of shipments. The data required includes some items that customers are already sharing on commercial invoices such as, full shipper and consignee addresses and names, as well full and clear description of goods.

There is however some additional information required under the new regulations, on all non-document shipments.

First of which is the **HS (Harmonized System) Code**, which must be stated clearly on the commercial invoice by the shipper at time of creating the shipment. The HS code is a minimum of six digits and is used to clearly identify and declare the commodity being shipped. We recommend that customers who are not familiar with the HS codes for their specific products refers to <https://www.wcotradetools.org/en/harmonized-system> in order to look up the code for their specific product. Should multiple products be shipped it is a requirement that the HS code for each product is listed on the commercial invoice.

The second additional requirement is the **EORI (Economic Operators Registration and Identification) number** when shipping goods to registered companies within the **EU**. This number must be clearly stated under the consignee details on the commercial invoice. Shippers are strongly advised to request the correct number from the consignee when shipping to any registered business in the EU.

It is important to note that as of the stipulated date all shipments will be checked prior to export by Aramex South Africa for the required information. Any non-document shipments that does not comply with the new regulations and does not reflect the **HS Code** or **EORI number** (*where applicable to a business*) will be held back. Once the relevant information is received the shipment will be exported.

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Company Secretary: CIS Company Secretaries • Aramex South Africa (Pty) Ltd • Reg. No. 1998/011447/07 • VAT Reg. No. 4300179894
Prescribed Officers: Dennis Stephen Britz (Chief Compliance Officer)

Registered Address: 3 Henna Dolf West Richmond Park, Milnerton, Western Cape, 7441. Postal Address: 3 Henna Dolf West Richmond Park Milnerton, Western Cape, 7441

With this new process being implemented globally, we anticipate some teething issues and likely delays on inbound cargo into the EU which will impact transit times.

We sincerely apologise for any inconvenience this new process may cause. We are committed to assisting in helping you become more familiar with the new regulations over the next couple of weeks. In the event that you need urgent assistance kindly reach out to your Customer Relationship Manager. Alternatively, you can reach out to our live chat team on www.aramex.co.za

Sincerely,



Hein Bruyns

Communication & Customer Experience Executive
Aramex South Africa (Pty) Ltd

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