

Aramex South Africa (Pty) Ltd 1 Quark Crescent Linbro Business Park 2090

14 March 2023

Anticipated National Shutdown - 20 March 2023

Dear Valued Customer,

We are aware of reports circulating in the media, and throughout various other networks of the impending economic shut down planned for Monday the 20th of March 2023. At this stage we are monitoring the situation closely and cannot yet confirm which areas and cities will be significantly impacted.

We can confirm that all Aramex South Africa branches have already activated necessary action plans to handle any major disruptions on the day. Such disruptions will certainly impact service and on time delivery performance. In such cases we will update and communicate with affected customers.

We will continue to monitor the situation closely and will be communicating any significant developments as new information becomes available. All staff and couriers have been advised to avoid areas of potential unrest and to prioritise personal safety at all times.

We thank you for your continued support. Should you need further assistance or details kindly reach out to your Customer Relationship Manager immediately, or alternatively you can engage with our live chat team on www.aramex.co.za

Sincerely,

George Van Der Merwe

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Country Manager (MD) Aramex South Africa (Pty) Ltd

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