

Aramex South Africa (Pty) Ltd  
1 Quark Crescent  
Linbro Business Park  
2090

**28 June 2023**

## Severe Weather Conditions Kwa-Zulu Natal

Dear Valued Customer,

We regret to inform you of severe weather conditions being experienced in the greater Durban region, and through the Kwa-Zulu Natal province.

Unfortunately, we are experiencing delays in deliveries and collections in many locations due to the current weather conditions. We are receiving reports of localised flooding on the South and North Coasts at present.

The safety and security of our staff remains paramount, and all couriers in the region have been advised to exercise extreme caution out on the roads. Where we encounter more serious delays, communication will be shared with specific affected customers. We will continue to monitor the situation closely and update all customers as the situation changes.

Kindly ensure that you track your shipment online for the latest status updates.

Should you need further assistance or details kindly reach out to your Customer Relationship Manager immediately, or alternatively you can reach out to our live chat team on [www.aramex.co.za](http://www.aramex.co.za)

Sincerely,

**Hein Bruyns**

Communication & Customer Experience Executive  
Aramex South Africa (Pty) Ltd

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