

Aramex South Africa (Pty) Ltd
1 Quark Crescent
Linbro Business Park
2090

10 August 2023

Taxi Strike Action Cape Town – 10 August

Dear Valued Customer,

We thank you for your continued support during this time. While the taxi strike continued today, we are pleased to report that the day has been relatively incident free. Couriers were able to complete most routes and deliver a significant number of backlogged deliveries.

According to reports the talks between SANTACO and the City of Cape Town continues as there has been no resolution to the ongoing challenges. We continue to monitor the situation and will update all customers as new information becomes available.

We anticipate tomorrow to be much the same as today, although we are conscious of the fact that the situation remains fluid. Our first objective is to ensure that any backlogged shipments are delivered as a matter of urgency. We are also putting necessary plans in place for the coming weekend to handle any outstanding deliveries. We will endeavour to minimise impact on our delivery and collection services as far as possible. The safety of our work force remains paramount. Where specific disruptions occur, we will update all affected customers accordingly. We remain committed to providing you with a trusted service and reliable service.

Again, we sincerely thank you for your patience and understanding. Should you need further assistance or details kindly reach out to your Customer Relationship Manager immediately, or alternatively you can reach out to our live chat team on

www.aramex.co.za

Sincerely,



Hein Bruyns

Communication & Customer Experience Executive
Aramex South Africa (Pty) Ltd

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