

Aramex South Africa (Pty) Ltd
1 Quark Crescent
Linbro Business Park
2090

4 August 2023

Cape Town Route Delays – 3 August

Dear Valued Customer,

We regret to inform you that on the afternoon of the 3rd of August, various taxi operators embarked on an unexpected strike across the city of Cape Town.

Various reports were received of blocked roads and cordoned off areas in the CBD as well as other areas. Further disruptions were experienced on various highways with entire sections being blocked off, vehicles reported to be on fire and stoning of vehicles.

As a result, we immediately recalled all couriers in Cape Town from their routes over specific safety concerns. The safety and security of our staff is paramount. Unfortunately, this did have an impact on delivery of certain shipments as well as our ability to complete collections successfully. Affected customers in Cape Town were notified of specific delays.

We are pleased to report that the situation did stabilise during the night, and we were able to successfully lodge collected cargo on the evening line hauls, by air and by road.

This morning there have been no reports of strikes or unrest and we are resuming business as usual. Any deliveries not completed yesterday will be handled as priority this morning along with all new inbound deliveries received over night.

We thank you for your patience and understanding. Should you need further assistance or details kindly reach out to your Customer Relationship Manager immediately, or alternatively you can reach out to our live chat team on

www.aramex.co.za

Sincerely,



Hein Bruyns

Communication & Customer Experience Executive
Aramex South Africa (Pty) Ltd

1 Quark Crescent, Linbro Business Park, Sandton, Gauteng, 2065

PO Box 260584, Excom, 2023

Tel +27 11 457-3000 Fax +27 11 457-3126

www.aramex.co.za



Directors: Tyron Shane Coote (CEO), George Van der Merwe (MD), Hussein Abuiktish, Dayandran Victor (FD), Nazlee Abrahams, Beverley Henry

Company Secretary: CIS Company Secretaries • Aramex South Africa (Pty) Ltd • Reg. No. 1998/011447/07 • VAT Reg. No. 4300179894

Prescribed Officers: Dennis Stephen Britz (Chief Compliance Officer)

Registered Address: 3 Henna Dolf West Richmond Park, Milnerton, Western Cape, 7441. Postal Address: 3 Henna Dolf West Richmond Park Milnerton, Western Cape, 7441