

Aramex South Africa (Pty) Ltd  
1 Quark Crescent  
Linbro Business Park  
2090

**8 August 2023**

**Taxi Strike Action Cape Town – 8 August**

Dear Valued Customer,

We thank you for your continued patience and understanding during this time. Unfortunately, the situation in Cape Town remains relatively unchanged.

We have received several reports this morning of continued road blockades and unrest across the greater Cape Town and Stellenbosch areas. Some areas remain inaccessible and will have significant impact on our ability to collect and deliver. Our Stellenbosch hub is severely impacted today, and we will not be able to provide a collection or delivery service there. At present we are giving first priority to all medical shipments, and shipments of an urgent nature, in areas that can be serviced. We will however see more undelivered shipments as a result. We continue to monitor the situation to ensure that we are abreast of any new developments. As the safety and security of our staff is paramount, all couriers have been advised to exercise extreme caution on the roads.

Our outbound linehauls from Cape Town was lodged successfully last night by road and air, and this morning we have been able to retrieve inbound cargo from Cape Town International Airport. We are hoping to experience the same tonight.

We remain committed to providing you with a trusted service and we will endeavour to deliver shipments on time, where possible.

Again, we sincerely thank you for your patience and understanding. Should you need further assistance or details kindly reach out to your Customer Relationship Manager immediately, or alternatively you can reach out to our live chat team on [www.aramex.co.za](http://www.aramex.co.za)

Sincerely,



**Hein Bruyns**

Communication & Customer Experience Executive  
Aramex South Africa (Pty) Ltd

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Prescribed Officers: Dennis Stephen Britz (Chief Compliance Officer)

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