

Aramex South Africa (Pty) Ltd
1 Quark Crescent
Linbro Business Park
2090

9 August 2023

Taxi Strike Action Cape Town – 10 August

Dear Valued Customer,

Thank you for your continued support during this time. We regret to inform you that in a statement released by SANTACO this afternoon, the taxi strike in the greater City of Cape Town region will continue tomorrow the 10th of August. This comes as the talks between SANTACO and the City of Cape Town, relating to impounding of vehicles, failed to reach agreement.

As it stands, we are prepared to operate as per normal tomorrow and will be sending out shipments for delivery in Stellenbosch and Cape Town. All cargo was lodged out of Cape Town on the 8th of August, and we have received all inbound cargo without incident.

We need to stress that this situation remains fluid and that while we prepare in advance for such scenarios, we will need to amend and change plans of action during the course of the day. We continue to monitor the situation on the ground in order to identify hotspots and areas of concern. The safety and security of our workforce is of the greatest importance, and all couriers have been advised to continue to apply extreme caution while out on the road.

We will endeavour to minimise impact on our delivery and collection services as far as possible. Where specific disruptions occur, we will update all affected customers accordingly. We remain committed to providing you with a trusted service and reliable service.

Again, we sincerely thank you for your patience and understanding. Should you need further assistance or details kindly reach out to your Customer Relationship Manager immediately, or alternatively you can reach out to our live chat team on

www.aramex.co.za

Sincerely,



Hein Bruyns

Communication & Customer Experience Executive
Aramex South Africa (Pty) Ltd

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Prescribed Officers: Dennis Stephen Britz (Chief Compliance Officer)

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